

1 – Préambule

When an individual (hereinafter the “customer”) buys a ski lift pass, this fact entails that he/she has perused and accepts all of these general terms and conditions of sale and use, without prejudice to the usual legal remedies.

If a provision is missing in these general terms and conditions, this missing provision shall be deemed to be governed by current practices in the ski lift sector for companies having their registered offices in France.

Online purchases (On websites, automatic kiosks or tablets) are also subject to the Specific Terms and Conditions for Online Sales posted at the corresponding sales channel.

2 – Pass

The pass is comprised of a card on which a ticket is registered.

It gives access, during the term of validity of the ticket and under the terms and conditions specified hereinafter, to ski lifts in operation corresponding to the ticket category.

The user must be in possession of his/her pass during the entire journey on the ski lift, from the loading area to the unloading area.

To facilitate the transfer of encoded information during passage through the inspection terminals, the pass must be worn on the left side and, preferably, away from a mobile phone, keys and any form of packaging comprised in whole or in part of aluminium.

The rates of passes, tickets and cards are displayed near the cash desks. They may also be viewed on the website sites: www.s3v.com | www.skipasscourchevel.com | www.skipassmeribelmottaret.com

The passes, the term of which is longer than the shortest term proposed, are strictly personal, non-assignable and non-transferable.

2.1 - Re-encodable cards

The cards are re-encodable which means they can be re-used one or more times within the limit of a three years warranty period.

The warranty applies only for normal use of the card. The warranty covers the issue of a new card to replace the defective card.

Besides the fact that cards that can be topped up at the cash desks, they can be used to buy a half day ticket to a 21 consecutive day ticket (-13 years, adult, 65/75 years, and Family, Duo or Tribu (from 6 day) only by logging on to the following websites: www.s3v.com | www.skipasscourchevel.com | www.skipassmeribelmottaret.com

The holder of a re-encodable card is not entitled to any reduction on the ticket price in the event the card is topped at cash desks or on the Internet.

As long as the ticket registered on re-encodable card has not expired, another ticket, apart from an extension, may not be registered.

For recycling purposes, please place the cards in the boxes close to the cash desks.

The price of the pass includes the price of the card.

2.2 - 3 Vallées Liberté

The 3 Vallée Liberté pass is a personal pass comprised of a re-encodable card and an unlimited right of access during the current season on the 3 Vallées skiing area.

The unit of use of the 3 Vallée Liberté pass is the day per adult (Courchevel Valley, Méribel Valley or 3 Vallées). Said days may be used consecutively or not during the current season.

The days are invoiced weekly and debited from the holder's bank card based on the days per adult at a discounted rate.

3 - Terms and conditions of issue of inspection of tickets

3.1 - Photo and proof of identity

The sale of the season pass or the 3 Vallées Liberté pass as well as the delivery of free tickets are subject to the delivery or taking of a recent photograph, facing the camera, without sunglasses or without headgear.

The S3V keeps this photograph in its electronic ticket system to facilitate any topping up (re-encoding) of the ticket, unless the customer objects thereto.

A rate reduction based on age bracket is subject to the production of proof of identity.

3.2 - Methods of payment

Payment is made in euros:

> by cheque drawn up on a bank account opened in France and made payable to S3V,

> by bank card (Visa, Eurocard, Master Card, American Express),

> holiday vouchers issued by the ANCV (French national holiday voucher agency).

As a security measure, cash payments are only possible for purchases at cash desks, to the exclusion of remote purchases of passes.

Moreover, purchases made on-line may be paid only by bank card (Visa, Eurocard, Master Card, American Express)

3.3 - Invoice and proof of sale

3.3.1 - Invoice

Regardless of the card used, an invoice is issued, upon request, to show for a single transaction, the number of products bought, a brief itemization of said products, the total price, before VAT, of the transaction and the total amount of VAT.

3.3.2 - Proof of sale

When a pass is issued, proof of sale is delivered showing the type of ticket, its date of validity and its sole number.

This proof must be kept carefully for presentation upon any claim.

3.4 - Inspection

The customer must hold a ticket during the entire journey on the ski lift from the loading area to the unloading area.

The pass must be presented at each inspection requested by the operator.

Not holding a ticket, use of a non-compliant ticket or non-compliance with the police regulations posted at the lift loading area recorded by a sworn inspector gives rise to a fixed indemnity, which is increased, where applicable, by closing costs, the amount of which is set under current regulations.

The forging of a ticket or use of a forged ticket gives rise to criminal proceedings as well as to the payment of damages.

In an effort to combat fraud, the client is informed by way of a logo that they are automatically photographed when they pass through the turnstiles. These photographs are then used by sworn inspectors in regular inspections with the sole purpose of ensuring that no exchange takes place, since the pass is neither transmissible nor transferrable.

Photographs taken will be kept for the duration of the ticket and up to two days thereafter. Only the first and the last photo of each day are retained; all other photos are deleted at the end of each day. These photos are processed as personal data as described in paragraph 8.

In all the aforementioned cases, the passes may be withdrawn for the purpose of evidence and in order to return them to their owners.

3.5 - Transfer and resale prohibited

During the term of validity of the ticket, the pass cannot be assigned or transferred. It cannot be lent free of charge or for a fee.

4 - Rates

All retail prices of passes, tickets and cards are displayed at the sales outlets. Said rates are expressed in euros, including VAT.

They also appear on the website www.s3v.com | www.skipasscourchevel.com | www.skipassmeribelmottaret.com

Reductions or complimentary passes are proposed to various categories of individuals in accordance with terms and conditions available at sales outlets and on presentation of documents to prove the special rate when making the purchase. No photocopies of supporting documents will be accepted. No reduction or complimentary reduction shall be granted after the purchase.

The age of the customer to be taken into account will be the age determined on the date of the commencement of validity of the pass to be issued.

5 - Refund of passes

Stay/season passes take account of a special sliding scale.

5.1 - Party used or non-used passes

In the event the tickets issued are not used or not totally used, they are not refunded or exchanged.

5.2 - Loss, destruction or theft

In the event of loss, destruction or theft, and on presentation of the delivery slip or the proof of sale, a ticket shall be delivered for the unexpired period less one waiting day and a card corresponding to this residual period.

Said measure shall be subject to the delivery to the delivery slip or proof of sale as well as to payment of an amount of ten euros for operating costs (stop payment and blocking of the ticket).

Any passes found can be handed into at the central cash desk.

5.3 - Closing or service outage

In the event of an interruption of more than five (5) consecutive hours AND interruption of over 80% of the ski lifts to which the ticket gives access, the holder of a ticket may be offered compensation for the loss sustained.

The holder may, upon delivery of supporting documents (invoice or proof of sale and duly completed "Customer Comments" form), be granted:

> either an immediate extension in days,

> or a credit note in euros to be used no later than the end of the second winter season following that for which the refund is granted and calculated proportionally to the duration of the closing of the lifts,

> or deferred rate compensation set by S3V and calculated proportionally to the duration of the closing of the lifts.

The supporting documents must be produced within two months following the service outage. Compensation shall be made within four months following receipt of the documents.

5.4 - Illness or accident and other personal event

Tickets shall not be refunded in the event of accident, illness and any other personal reason, regardless of the term of validity of the pass.

Insurance can be taken out to cover this risk and useful information can be obtained from our sales hostesses(es).

6 - Remote sale

Passes bought on-line shall, at the purchaser's choice:

> sent by post to the address given by the customer,

> collected at the Tourist Office of the purchaser's resort (Courchevel/ Courchevel Moriond / Courchevel Village / Le Praz/ La Tania / Méribel-Mottaret).

On simple request, tickets may be refunded or exchanged no later than on the eve of the first day of validity.

7 - Violation of transport clauses

In the event of non-compliance with police regulations or these general terms and conditions of sale and use, the passes may be withdrawn for the purpose of proof.

Depending on the seriousness of the violation committed, it may give rise to the payment of a fixed indemnity increased, where applicable, by the closing costs, or to legal proceedings as well as to the payment of damages.

8 - Automated processing of personal data

8.1 - Organisation of the precession of personal data

S3V engages in the computerized processing of personal data in its sales of passes.

In accordance with the Data Protection Act of 6 January 1978 amended on 7 October 2016 and the General Data Protection Regulations of 25 May 2018, you have the right to access, amend and erase your personal data, to restrict or oppose the processing of said data, a right to withdraw consent and a right to the portability of data. You can exercise your rights by contacting the DPO via e-mail at dpo@s3v.com.

You also have the right to file a complaint with a supervisory authority. Finally, you have the right to determine instructions relating to the fate of your personal data after your death.

8.2 - Sales and distribution / ticketing processing

Personal data collected in the sale of your bundle are collected for the following purposes: to complete the sale and provide after-sales follow-up, invoicing and (where appropriate and with your explicit consent) to send you marketing information on our products and services.

Personal data requested from you, other than those that require your explicit consent, are compulsory: without these data, we will not be able to process your purchase order. Your data will be sent to the Sales department of S3V and held for three years for marketing communications purposes, and ten years for invoicing data.

8.3 - Processing of turnstile data

Ski lift turnstile data are collected and used to manage access to ski lifts, monitor tickets and for statistical purposes. These data are sent to the Operations and Sales departments of S3V and are held for one season, but only detailed information on the last six fares is held for 48 hours. Globalised information for each station and each day can then be used.

These data are anonymised after the end of the season for statistical use.

8.4 - PhotoCompare control of turnstiles of certain devices

As indicated in paragraph 3.4 ("Controls"), photographs are taken and stored at turnstiles of some ski lifts. The purpose of these photographs is solely to monitor the use of passes, with the photos sent to the control services of S3V. The use and duration of validity of these passes are explained in paragraph 3.4 ("Controls").

8.5 - Precessing for a free souvenir photo service

S3V has set up a free souvenir photo service on the Biollay and Combes chairlifts and on the Luge Moriond Racing piste. When you go through the turnstiles, a photograph of the seat of the ski lift or of your sledge is automatically taken. You can collect this photograph at a free terminal when you arrive.

Due to data privacy protection concerns, this photograph will be automatically deleted after 30 minutes.

9 - CO2 information for transport services by lifts

Pursuant to Article L. 1431-3 of the Code of transport, S3V communicates the following information related to CO2 emission for transport services by lifts:

- CO2 emission for a day ski pass in the 3 Valleys is 366 g equivalent to a road trip by car of 2.6 km.

For further information, please contact the following service: S3V - Service QSE - BP 40-73122 Courchevel Cedex - France.

10 - Settlement of litigation

Any litigation is solely under the competence of the courts in the jurisdiction where the Operator's business is established. The agreement is governed by French laws.

Any litigation should be sent to S3V within 2 months after the event at the origin of the claim, without prejudice to legal channels and time-limits for legal action, at the following address: S3V - BP 40 - 73122 COURCHEVEL Cedex - France

Without a satisfactory reply or no reply within a period of at least two (2) months following a written complaint (And within a maximum of one (1) year following a written complaint), the consumer has the possibility of seizing the Ombudsman of Tourism and Travel whose details and ways of referral can be obtained by consulting his website:

www.mtv.travel

The opinion of the Ombudsman is not binding on the parties to the contract. In the absence of a friendly settlement, the litigation may be brought before the competent courts. In addition, according with the article 14 of Settlement (UE) n°524/2013, the European Commission has set up an online dispute resolution platform, facilitating an independent settlement of online disputes between consumers and professionals in the European Union.

This platform is available on the internet at the following address: <https://webgate.ec.europa.eu/odr/>